

### Request for Expression of Interest (Quality Service Provider-QSP)

The Kenya Biogas Program operated under the ABPP Umbrella, requests for Expressions of Interest (EoI) for Quality monitoring services for domestic bio-digesters in Kenya. Selected parties will receive training in bio-digester technical inspection and troubleshooting, after sales service, use of Taroworks mobile application tools in reporting

### Scope of work and tasks

QSPs will report, inspect, and conduct after sales service on bio-digesters in their working area as directed by the Kenya Biogas program according to a detailed inspection protocol. Expected output from the inspection, shall be submission of a report -consisting of GPS location, pictures, technical inspection report and narrative- to the Kenya Biogas Program.

Specific tasks include;

- Training BCEs on Taroworks app
- Reporting newly commissioned plants on Taroworks
- Offering aftersales services
- Physical verification and unflagging of reported plants
- Training farmers on Operation and Maintenance
- Technical assessment and trouble-shooting of repair plants

### Area of work

QSPs will be assigned specific designated working region as defined by county

### Duration of work

3 months service contract will be awarded to successful applicants, and will be renewed as the need arises and on mutual agreement.

### Criteria

To qualify, interested parties shall meet following criteria:

- Ethical: Successful applicants show no evidence of fraudulent, deceptive, misleading or insidious behaviour and subscribe to the code of conduct for the Kenya Biogas Program.
- Technical: Preferably have knowledge of biogas technology (to be established with an entrance test) and previous experience in using Taroworks mobile app.
- Quality: Successful applicants have proper understanding of quality challenges in the sector and show behavioural competences (especially interpersonal skills, aptitude, highly adaptable), combining quality management with on-site instruction.
- Background: Must not be a constructing agency working with Kenya Biogas Program.
- Education: Preferably a graduate
- Similar past experience will be an added advantage

### Expression of Interest

Interested parties may submit their EoI by email to the Kenya Biogas Program ([info@kbp.co.ke](mailto:info@kbp.co.ke)) before January 10 2019. Further information can be obtained from [www.kenyabiogas.com](http://www.kenyabiogas.com)

EoIs must contain the following information:

- Introduction of applicant (including work experience and education and working area) and/or introduction of company of applicant (including location of establishment and working area)
- Bio-digester track record (similar or related work done in the past)
- Preferred geographical area of work (county or counties)